

Bulky Pickup Service Scheduling & Set-Out Instructions



2569 Scott Avenue
Chico, CA 95928



Why Wait?

Got a mattress or box spring you need to recycle? Residential customers can bring these items to the Neal Road Recycling & Waste Facility for no charge. For more information go to ByebyeMattress.com.



Household Hazardous Waste

Residents in unincorporated Butte County have access to the three Household Hazardous Waste (HHW) Facilities in the County. The Butte Regional HHW Facility accepts material from any county resident. Learn more at www.buttecounty.net/recyclebutte



What's Not Acceptable

Tires, construction debris, medical waste and household hazardous waste are not acceptable. Please indicate items to be picked up when booking appointment.

Learn More

Call (530) 893-4777 to make an appointment. For information on services included with your account go to NorthValley.WM.com

Organize for Safe Pickup

Collections limited to 3 bulky items and 4 cubic yards. Prepare items so they may be safely lifted by two people.

See reverse side for acceptable items and proper set-out instructions.



Bulky Pickup Set-Out Instructions

Please Observe These Guidelines for the Safety of Our Drivers

- Call (530) 893-4777 at least 48 hours ahead of your usual collection day to request service.
- Items must be within 5 feet of the curb by 5 a.m. on your collection day.
- Residential customer accounts include collection of up to 3 bulky items and 4 cubic yards of trash per year.
- Loose, uncontained or otherwise improperly prepared items may not be collected.

Pickup is limited to items that can be safely lifted into a collection vehicle by two people.

3 Large Items



2 mattress or box springs



1 appliance

\$44 charge for each item that requires coolant removal

And

4 Cubic Yards of Trash that could also contain



Scrap metal, cardboard (flattened & bundled)



Bagged or boxed garbage, plant debris, branches, clean wood.

Must be bundled, maximum size 4 foot by 2 foot.



Computer monitors, CPUs, TVs, or consumer electronics

Acceptable Large Items

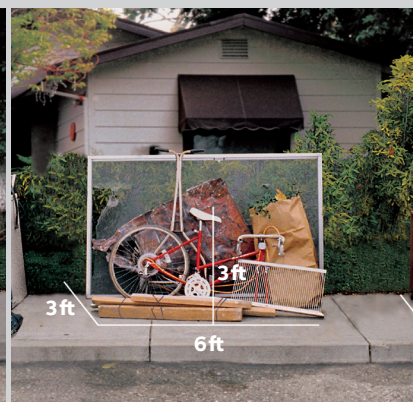
Household appliances including refrigerators, ranges, washers, dryers, water heaters, and dishwashers and other similar large items

Acceptable items in the 4 cubic Yards

Discarded small furniture; carpets; large household goods including lawn and garden equipment (drained of fluids), bicycles, scrap metal, cardboard, plant debris, branches, wood, computer monitors, CPUs or TVs, consumer electronics

Proper Set-out of 4 Cubic Yards and 3 Large Items

Set-outs over 4 cubic yards and 3 large items are subject to an additional fee. Items must be able to be safely lifted by two people.



Bulky Waste does not include HHW, and must be able to be safely lifted into a collection vehicle by two people.



No item over 75 pounds (except appliances and select furniture)



No Hazardous or Medical Waste
Need More information on HHW disposal?
Go to buttecounty.net/recyclebutte



No Tires, Rocks, Dirt or Concrete



(530) 893-4777